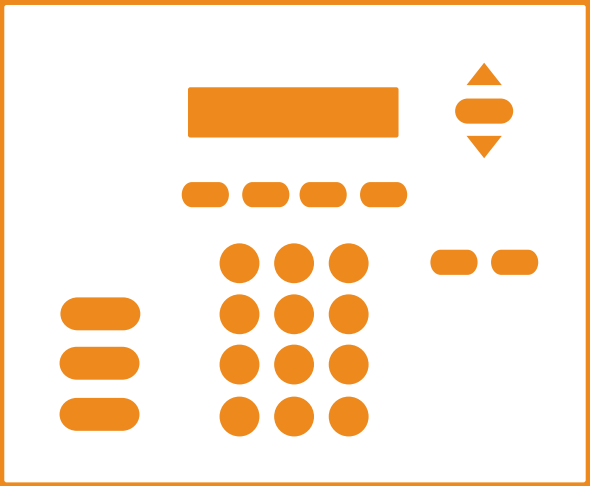
2



Your Control Panel

FrontPoint SECURITY

After calling FrontPoint to activate, your alarm system is ready for you to use!
On the back page of your Quick Start Guide are several codes you will need.

FrontPoint Codes

Master Code: a 4-digit combination that is pre-programmed into your control panel. This combination will disarm the control panel.

Pass Code: a security word or set of numbers that you provide the monitoring center to verify your identity whenever an alarm is triggered.

User Codes: additional 4-digit combinations that will also disarm your control panel.

User codes may be added (and deleted) from your MyFrontPoint.com account.
To change your pass code, please contact FrontPoint Support at:

(877) 602-5276

support@frontpointsecurity.com

Alarm Modes and Delays

Away Mode: arms all of your sensors and is used when your home will be unoccupied.

Stay Mode: arms only exterior door/window sensors and glass break sensors and is used when your home will be occupied.

Disarm Mode: disarms all intrusion sensors. Environmental sensors are always armed regardless of system mode.

Exit Delay: when arming the system, a standard 60 second exit delay gives you time to exit without triggering the alarm.

Entry Delay: when entering, a standard 30 second entry delay gives you time to disarm the system before the alarm sounds.

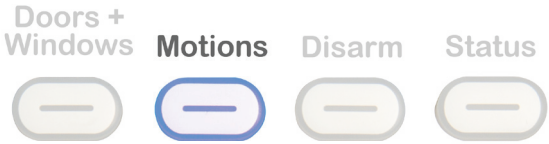
Note: Both the entry and exit delays may be lengthened.

The Control Panel: Arming and Disarming

Arming

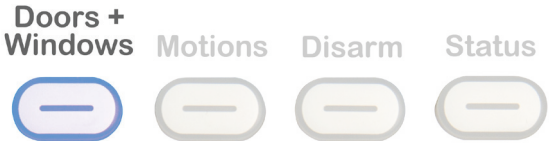
To arm your system in **Away Mode**, press the **Motions** button once.

Note: The **Doors + Windows** button will also illuminate.



To arm your system in **Stay Mode**, press the **Doors + Windows** button:

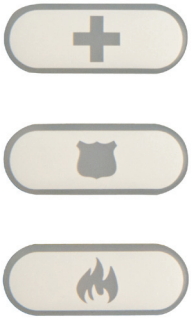
- **once** to allow for the standard 30 second entry delay
- **twice** to arm with no entry delay (recommended at night only)



To disarm your system, enter your 4-digit **Master Code** or **User Code.**

Panic Alarms

In an emergency, you can initiate a panic alarm by pressing and holding the **Cross** button (for medical), the **Shield** button (for police), or the **Flame** button (for fire) until the alarm sounds.



Chimes

To audibly test the opening of sensors, enable your panel's chime feature.

Use the menu navigation buttons at the top right corner of the control panel to scroll up until you reach **Chime Off.**

Press the **OK** button.

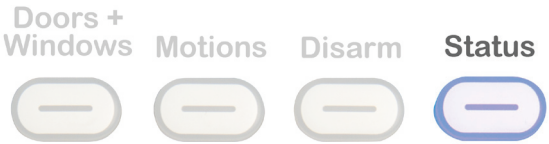
Press the up arrow once (screen will display "chime on").

Press the **OK** button.

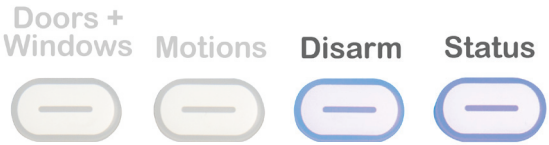
Checking System Status

If the status light is illuminated, your control panel has messages (such as recent alarm activity and other important system information).

To listen to system status messages, press the **Status** button **once**.



To turn off the system status light, press the **Status** button **once,** listen to the message, and then press the **Disarm** button **once** after the message finishes.



The Control Panel: Other Features

Silent

To silence the "beeps" during your exit delay, press the **Silent** button after selecting an arming mode.

Note: Using this feature also doubles the exit delay.

Bypass

To bypass specific sensors while your system is armed, press the **Bypass** button followed by the **Master Code**.

Using the menu navigation buttons at the top right-hand corner of the panel, scroll to the desired sensor and press **OK.**

What Else Do I Need to Know?

Who's Calling?

To ensure you know when we are calling you about an alarm event, we strongly suggest you program this number into your cell phone **800-932-3822.**

How Do I Get Help?

We take great pride in providing 5 star customer service to all of our customers. If you have questions, we'll take the time to make sure they are answered.

- **To Cancel a False Alarm Call:** 800-932-3822
- **For Tech Support:** go to: frontpointsecurity.com/contact-us
  email: support@frontpointsecurity.com
  or call: 877-602-5276

Alarm Permits and Registration

Your local government may require that you register for an alarm permit. While FrontPoint does not charge for permits, your local government may require a fee, and this varies considerably from region to region. Please check for your local regulations regarding monitored security systems.